

Terms and conditions (as per 9.1.18)

For the purpose of these terms and conditions, the customer hiring the sleepover setup will be referred to as the client, and business by the name of The Sleepover Co will be referred to as the business.

1. NO PETS are to be on or near hired equipment at any time. Additional cleaning fees apply should pets be sighted on hired equipment, or if items are returned with fur/animal hair visible.

2. Cancellations

a) Standard 6 person sleepover: \$100 booking deposit is non-refundable, but may be transferred to another date IF preferred date is available. For cancellations within 48 hours of hire date, 100% of the total hire fee is charged. For cancellations within 7 days of hire date 50% hire fee is charged.

b). Custom theme or sleepover with additional teepees: \$100 booking deposit is non-refundable, but may be transferred to another date IF preferred date is available. For cancellations within 7 days of hire date 100% of total price is charged, for cancellations with 14 days of the hire date 50% of the total price is charged.

3. Our equipment is to be used in a SMOKE FREE area. Additional cleaning fees apply for equipment affected by smoke, and we retain the right to refuse service upon entry to a home affected by smoke, without refund.

4. Hired linen does not need to be washed, and must be returned dry. Should any items be excessively stained or dirty additional cleaning fees will be charged.

5. The client must notify the business of any damaged or missing property during setup or within the following hour. Any broken or missing items identified after this time, or after the hire period, will be charged to the client at the full replacement value.

6. Styling equipment is not to be touched or played with. This refers to items placed on teepee frames, or strung between teepees, including but not limited to sombrero hats, lanterns, hanging ivy, pom poms and bunting.

7. The client is responsible for clearing the space BEFORE the equipment arrives. The client must ensure that the floor is clean and free from dirt and dust before equipment is assembled. The client is responsible for ensuring breakable/valuable items are removed from the area, as the business takes no responsibility for broken or damaged items during setup or pack down.

8. It is the responsibility of the client to ensure there are appropriate areas for walking and moving safely around the sleepover area.

9. While every care is taken during set up and pack down, the business is not responsible for any damage to the client's house or furniture, including walls, floors, doors and entry ways.

10. The client understands they are using the business' service at their own risk. The business is not responsible for any injury, illness or death that may occur as a result of interaction with the equipment provided.

By paying the \$100 deposit, the client acknowledges they have read, understood and agreed to the above terms and conditions.